

**HANDOUTS:** Product Recall: Digital Clamp Meters (4 pages)  
Skill Builders: Key Words & Phrases, Scanning, Tables & Lists

**IN THE WORKPLACE:** Health Canada issues product alerts and recalls that are designed to keep consumers and workers safe. “Safety alerts” are issued as suggestions, but if a product is recalled it is always considered a danger to human health or safety. This means it could cause injury, death or adverse health effects as a result of its normal use. The Health Canada website has a special section dedicated to the recall of Tools and Electrical Products.

Read the **Product Recall Alert** to locate the following information. **Highlight** the information in the document or write your answers in the space provided.

1. When was the recall issued?

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2. How many meter types are included in the recall?

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3. How many of the affected units were sold in Canada?

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4. Is an EX655 purchased in April 2016 affected?

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5. What years were the recalled meters distributed?

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6. Which Exech meters are not included in the recall?

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7. What is the hazard and the related danger in using the recalled meters?

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8. What should a consumer do right away?

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9. Can a consumer have the meters repaired?

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10. What company manufactures the meters?

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11. The information in a product recall alert is divided into 3 sections. What would you title each section?

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12. Google the product alert page of the Government of Canada website. Go to the “Tools and Electrical Products” section and select a product under current or past recall. Scan the alert for the required information to complete the table below.

Date of alert	
Affected products	
Model number	
Identified hazard	
Name of manufacturer	
Instructions to consumer	

## Extech recalls Digital Clamp Meters

**Starting date:** May 25, 2017  
**Posting date:** May 25, 2017  
**Type of communication:** Consumer Product Recall  
**Subcategory:** Tools and Electrical Products  
**Source of recall:** Health Canada  
**Identification number:** RA-67192

### Affected products

Extech AC/DC Digital Clamp Meters

#### Product description

This recall involves AC/DC digital clamp meters that are used to measure AC/DC voltage, resistance, capacitance, frequency, temperature, continuity, and diode.

The following products are included in this recall.

Model number	Serial number	Date Code	UPC Code	Certification File Number
EX650	R15XXXXXXXX	2015	793950396506	UL E201687
EX655	R15XXXXXXXX	2015	793950396551	UL E201687
MA160	R17XXXXXXXX	2016	793950316016	ETL 150112090GZU-001
MA61	R15XXXXXXXX	2015-2016	793959370612	ETL 150609099GZU-001
MA63	R15XXXXXXXX	2015-2016	793950370636	ETL 150609099GZU-001

The model number can be found on the front of the unit and the serial number is on the back. Serial numbers ending with an “A” are not included in the recall.



**Hazard identified**

The clamp meters terminal input screws can come loose which can fail to give accurate readings, causing the user to falsely believe that the electrical power of the test subject is low or off, posing an electrocution hazard.

As of May 17, 2017 the company has received no report of incidents in Canada and no reports of injury. In the United States, the company has received reports of the screw coming loose and no reports of injury.

**Number sold**

Approximately 21 units of the affected products were sold in Canada and 800 were sold in the United States.

**Time period sold**

The affected products were sold in Canada from January 2016 to April 2017.

**Place of origin**

Manufactured in China

**Companies:**

**Distributor:** Extech  
Goleta, California  
UNITED STATES

**Manufacturer:** Uni-Trend Technology Limited  
Guandong  
CANADA

**What you should do**

**Consumers should immediately stop using the meter and contact Extech for an exchange.**

For more information, or to register for an exchange, consumers can contact Extech by phone at 111-111-1111, Monday to Friday 9:00 am to 5:00 pm EST, by email, or by visiting the company website and clicking on “Safety Notices” at the bottom of the page.

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

**Date modified:** 2017-05-25

Ref: Health Canada. (2017). Recalls and safety alerts: digital clamp meters.

<https://healthycanadians.gc.ca/recall-alert-rappel-avis/hc-sc/2017/63356r-eng.php>

Note: content has been edited for space. Do not assume all information is accurate.